TENT TRACKER 2017: WHAT THE WORLD THINKS OF REFUGEES

PUBLIC PERCEPTIONS
January 2017, 12,527 online respondents

Australia 1,001
Canada 1,009
France 1,001
Germany 1,003
Greece 1,000
Hungary 1,001

Italy 1,001
Serbia 1,000
Sweden 1,006
Turkey 1,001
UK 1,003
USA 1,501

Methodology and Sample mirror Tent Tracker 2016, with the addition of Italy

REFUGEE VOICES
Fieldwork was conducted in August and September 2016. 1,525 interviews with refugees across three countries:

95% Of interviews were conducted in person

60% in camps
40% in other settings

HIGH DEGREE OF UNDERSTANDING AND CONCERN FOR REFUGEES
Nearly 9 in 10 see wars as the cause of the refugee crisis

More than 6 in 10 concerned about refugees’ wellbeing due to conflict faced

Refugee Crisis Very High on Global Public Agenda

Main National & Global Concerns

86% Healthcare Provision
86% Economy in your country
82% Terrorism
80% Education

87% The rise of political extremists

GREATER EMPATHY
Core factors that would raise empathy amongst the less sympathetic

1 Knowing 90% of refugees see integration as important (as per refugee voices)
2 Knowing refugees from similar countries integrated well previously
3 Knowing nearly all refugees want to work
4 If other countries agreed to take in more refugees

RELIGION DOESN’T MATTER

66% Said all refugees should be helped equally regardless of their religion

REFUGEE VOICES

ABOUT REFUGEES

8 in 10 Refugees left their home country to flee war or conflict

Nearly 9 in 10 Male refugees were working or studying before leaving home

INTEGRATION

9 in 10 Refugees are confident they’ll be able to integrate into their host country’s society

9 in 10 Refugees felt integration was important

8 in 10 Refugees want to meet more people in their host country
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A GLOBAL RESPONSIBILITY TO TACKLE CRISIS

- **36%** ranked all countries as having ‘most responsibility’
- **20%** identified as the UN specifically as having ‘most responsibility’

COMMON NATIONAL PERCEPTIONS

- **48%** were proud of their country’s response to the refugee crisis
- **56%** thought their country has done more than others

A DESIRE TO DO MORE

- **6 IN 10** have talked about the refugee crisis with friends and family
- **1 IN 10** have donated money to help refugees
- **HALF** of all surveyed wished to do more to help refugees
- **Almost 1 IN 3** did not know how to help refugees

INITIATIVES THAT HELP REFUGEES TO INTEGRATE: A POSITIVE INFLUENCE ON PUBLIC OPINION

1. **LANGUAGE CLASSES**
2. **ASSISTANCE IN FINDING WORK**
3. **JOB TRAINING**

Support for the above particularly strong in Australia, Canada, Germany & Sweden

KEY INFLUENCERS ON PUBLIC OPINION

- **70%** Talking with friends and family
- **69%** Images of refugees’ suffering
- **65%** Listening to a radio or TV interview

- **64%** Imagining themselves in their situation
- **63%** Newspaper / magazine articles
- **55%** Seeing a film or TV show

- **46%** Watching an online video
- **46%** Reading someone else’s opinion
- **33%** Reading social media posts

POSITIVE ATTITUDES TOWARDS REFUGEES WORKING

- **47%** think refugees can positively contribute to the economies of the countries that accept them
- **39%** think refugees are willing to work hard and try to fit into their new communities

REFUGEE VOICES

DESIRE TO WORK

- **8 IN 10** refugee men are seeking work but either can’t find any or are prevented due to restrictions

LEARNING THE LANGUAGE

- **9 IN 10** refugees in Germany are learning German with classes widely available
- **7 IN 10** refugees in Greece trying to learn the language but classes less available

GRATITUDE

- **8 IN 10** refugees said the most valued aspect of their new host country was that they ‘feel safe here’
- **75%** said the one message they would share with their host country was ‘thank you’